



Maryland Aviation Administration

TO: To Whom It May Concern

FROM: Bill Lins, Division Manager,
Division of Airport Technology

DATE: January 7, 2003

SUBJECT: Signal Park USA/Schick

The purpose of this writing is to acknowledge the highly successful implementation of the Schick Signal Park System on level II of the Baltimore/Washington International Airport (BWI) Hourly Garage. The Signal Park System was implemented on time, on budget and has been a resounding success at BWI.

The system has received accolades from both BWI customers and the local and national media. Since installed and accepted in April of 2001, the system has performed very reliably and has been very inexpensive to maintain in both "man hours" and funds. The system has provided an increase in both customer service and satisfaction.

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